

INDIVIDUAL

RESTAURANTS

Your safety and enjoyment are our number one priority.

Please try to arrive as close to your designated booking time as possible (no more than 5 minutes before or after) for us to manage the staggered arrival of guests and maintain social distancing.

Your reservation will be held for 15 minutes after your confirmed booking time. Please try to let us know if you are running late, otherwise your reservation time may be moved, if achievable, or even cancelled.

In the event you are unable to attend and have not informed us within the 24 hr notice period, a booking fee of £10 per person will be deducted from the credit card details provided at the time of booking.

Kindly inform us, ahead of your reservation date if you require any changes to your booking size. We may not be able to accommodate additional persons on the evening of the reservation.

Bookings do not always guarantee entry. The venue reserves the right to deny entry of guests at the discretion of management and security. Unfortunately, we are not always able to guarantee specific table requests.

We operate a Challenge 25 policy. Guests under 25 may be refused entry, subject to management discretion.

To ensure your safety in our restaurants we have introduced a number of new protocols. We kindly ask if you and your party could familiarise yourself with these before you visit.

[READ MORE](#)

You can also view our menus on our website or app before you visit to minimise contact points in the restaurant.

We kindly ask you not to visit our restaurants if you or any of your party are displaying any symptoms of COVID-19. Thank you for your understanding.

If you have any queries or if we can be of further assistance please [contact us](#).